

FREQUENTLY ASKED QUESTIONS DOG CRUISE (FAQ)

1. Can I take my dog on any Sunset Dinner Cruise?

Dogs are not permitted on our regular Dinner Cruises, only the special Dog Cruise editions that are designed for our furkids.

2. Do I just turn up with my dog on any of the Dog Cruise Sailings?

For the safety of the passengers and other dogs on board, we will require your dog to pass a complimentary screening process by Sunny Chong Dog Training School. Please contact us for more details.

3. What if I bought my tickets for Dog Cruise with SRV and my dog doesn't pass the temperament screening test?

For the safety of all guests on board, we will not allow the dog to board. However, the Singapore ReDiscovery Voucher (SRV) is non-refundable. We will still allow you to exchange for any dinner cruise of up to 6-months.

4. Will I or my dog get sea sick?

The Royal Albatross is an ocean-going super yacht that weighs in at 270 tonnes with a massive keel to keep her upright and stable. Very occasionally, a human or canine passenger may experience some discomfort, in which case we recommend that they stay on the upper deck for fresh air and look out to sea at a fixed object. Instructing your dog to do this could be challenging so we suggest letting them lay down on the deck if they appear to be anxious or unusually quiet. For more information about the stability of the Royal Albatross and why it's unlikely you or your dog will experience sea sickness, please view our video here.

5. Does my dog get fed too?

Yes and it's a beautifully created 3 course menu exclusively for dogs by our partners BOM BOM. The menu is available [here](https://www.tallship.com.sg/MENUS/dog-cruise-menu.pdf) [https://www.tallship.com.sg/MENUS/dog-cruise-menu.pdf]. We recommend cooked food unless your dog is used to raw. Some dogs can be sensitive to unfamiliar food, so please review the menu and select which dishes they prefer.

6. Can my dog eat from my plate?

No, due to cultural sensitivities for our other passengers we do not allow for the sharing of plates or cutleries with your dogs; kindly ensure that all food is transferred to the dogs plate from your hand if you would like your dog to try items from your menu.

7. How long before the sail do I need to notify about my dog dietary concerns? Choices to your menu can only be made up to 72hrs. We will not be able to guarantee that a special menu or alternative choice will be available after that timeframe.

8. Where will my dog be seated?

Your dog will be seated at the table with you, for small dogs we will provide special baby seats or if they feel more comfortable on your lap, you can have them seated there too. We do recommend medium and large size dogs to be seated on a regular chair or the comfortable cork decking floor.

9. Is there a bathroom for my dog?

We have two areas on the main deck (where you board) covered with synthetic grass for our furkids to revive themselves. Disposable plastic bags are available if needed. The entire ship will be thoroughly washed down and disinfected after the event.

10. Can I let my dog off the lead?

No, that is not permitted. All dogs must be kept leashed at all times.

11. How many dogs can I bring?

For safety and space constraints, we request at least 2 adults to 1 dog (2:1). Also, should one person need to leave the table, there is another person available to look after the dog. If you would like to bring more dogs, please contact reservations@tallship.com.sg to request an exemption before booking.

12. If my dog gets restless and or is misbehaving, can someone help me?

Yes, members of Sunny Chong Dog Training School will be available to look after your dog if the need arises. We understand that furkids can be extremely demanding at times :-)

13. Will there be entertainment for my dog?

We have planned a few games and activities for the dogs on board. So that the dogs won't get too bored.

14. Can my dogs mingle with other dogs?

As long as the pawrents ensure social distancing and your dog is on the leash, doggie intermingling is fine and we encourage them to make new friends. This of course depends upon the comfort level of the other guests and their dogs.

15. What is the wet weather policy?

We are a rain shine event, so unless the weather is unsafe to sail, the ship will depart on time. If rain is forecast, you may want to bring light protective clothing with you such as a plastic poncho or cagoule. That said, the crew will deploy awnings that cover the Upper Deck in the event of rain and guests & dogs are always welcome to move to the Well Deck on Main Deck which is fully enclosed.

16. What should I bring along for the 2.5hr cruise?

- Small towel to dry your dog in case it rains
- Poo bags to clean up after your dog
- Your dog's leash

17. Is there a limit to a number of dogs allowed on board?

Yes, 1 dog has to come with 2 humans. Due to strict social distancing measures, we are limited to 62 pax and approximately 30 dogs at any one time.

Q: Are we allowed to roam around the ship with our dogs?

No. Due to current safe management measures, no one is allowed to roam the ship freely unless to use the washroom however it is allowed to take photos in some areas so long as it's one group at a time.

Q: Is the cruise wheelchair dog friendly?

Yes, we welcome all dogs with disabilities. Their wheelchair is manageable.

Q: Can any special arrangements be made for my Dog birthday or adoption anniversary?

Yes of course! We celebrate all occasions including dog birthdays! We even have an add-on dog birthday cake if you want. You may make special requests via reservations@tallship.com.sg. Additional charges may apply.

Q: Are you aware that the Muslim community can be sensitive about dogs?

We are very aware of the sensitivities Dog Cruise may cause for the Muslim community. We conducted our own research and found that the vast majority thought Dog Cruise was a great idea; but stressed the importance of proper cleaning and cleansing after the event.

This is a strict requirement under our SG Clean certification anyway and we will take every care to ensure that every dog hair is vacuumed up and every surface is thoroughly wiped down. All the dog food, that is prepared from the highest quality human food, will be stored and prepared in dedicated areas and the special crockery that will be used to serve the dogs, will not be used for humans.